

Steve Thompson, ARM, COSS

Steve Thompson is the President and co-founder of Thompson | Currier, an employee-owned consulting company providing business improvement strategies to commercial, government, and non-profit organizations. He is an innovator and leader in risk management, performance management, safety and health, and business improvement.

He is a published author of articles such as: ***“The Non Profit Guide to Commercial Insurance”*** and ***“A Shareholder Solution to Workers’ Compensation.”*** He is the co-author of the upcoming ***“Workplace Safety: A Guide for Small and Midsized Companies”*** (to be published by Wiley), and is a presenter on industry-specific topics such as ***“Increasing Sales through Value Added Services.”***

Steve has also served in Risk and Safety Management positions for small, medium, and large companies, and he spent time on both the carrier and insurance agency/broker side of business. He is the former program coordinator for the Occupational Health and Safety Program – Extended Studies at San Diego State University, where he also served as adjunct professor for eight years. He has a long track record of working to improve the industry through his founding of the *Workers’ Compensation Training Consortium*, and the creation of an Employee Culture and Ideas Survey. Steve is involved with numerous industry-related associations, including serving as a Coach and Facilitator with Polestar, an insurance industry performance improvement company.

He is a speaker and consultant to various industry groups, and has been instrumental in assisting numerous non-profit organizations increase their revenue through various technology strategies. He has helped hundreds of companies improve their business operations, human resource functions, and safety/health programs. Earlier in his career, Steve served in the Air Force as a medic, and later worked as an Emergency Room Nurse.

Background/Experience Highlights

Safety & Risk Management

- Director of Risk Management Services for one of Southern California’s fastest growing insurance agencies
- Manager, Safety & Health Department for a major workers’ compensation insurance carrier
- Risk Manager for multi-unit transportation company: Reduced the annual renewal cost of workers’ compensation by **43% (\$575,000)** and vehicle insurance costs by **25% (\$126,000)**. Reduced the per-claim cost of workers’ compensation claims by **70%**
- Risk Manager for second largest nationwide inventory service company (130 office locations and 5,000⁺⁺ employees in 38 states) – a Fortune 500 Division company: **Reduced workers’ compensation** costs from \$2 million to \$1.5 million
- Safety and Health Manager for largest manufacturer/installer of window products in San Diego (3 factories, 15 construction crews, and 600 employees): Implemented OSHA, EPA and other regulatory and record keeping procedures, and Reduced workers’ compensation frequency by 85%, and costs by 80%

Education/Certifications/Designations

- Southern Illinois University, Bachelor of Science, Health Care Management
- Insurance Institute of America, Associate in Risk Management (ARM)
- University of Southern California, Certificate Safety and Health Management
- Pacific Safety Council, Certificate Occupational Safety Specialist (COSS)

Community/Industry Involvement

- Workers’ Compensation Training Consortium, Founder, 2003
- San Diego Insurance Adjuster’s Association, Past President & other positions, 1995 - Current
- Pacific Safety Council, Board of Directors and other positions, 1992 to Current
- Member, American Society of Safety Engineers, 1989 to Current
- Member, American College of Health Care Executives, 1995 to 2000
- Awarded the **Champion of Safety** Award by the Pacific Safety Council