

## Teaching & Information Sharing Techniques for Senior Engineers

### Business Problem

A large multi-national defense contractor, with local staffing of 2,200 employees – looking for ways to help Master Engineers become good teachers. The challenge: how to create an environment that allows Master Engineers to pass on their valuable experience and knowledge to new and developing staff.

### Solution

After an analysis, it was determined that a multi-phase Train-the-Trainer program be implemented. The program consisted of an initial survey of Master Engineers (to determine their current teaching skills), followed by an industry-specific training and development program focused on providing guidance on effective teaching and learning techniques.

### Outcome

The analysis and training program resulted in improved teaching capabilities of Master Engineers, and produced better learning opportunities for junior and intermediate staff.